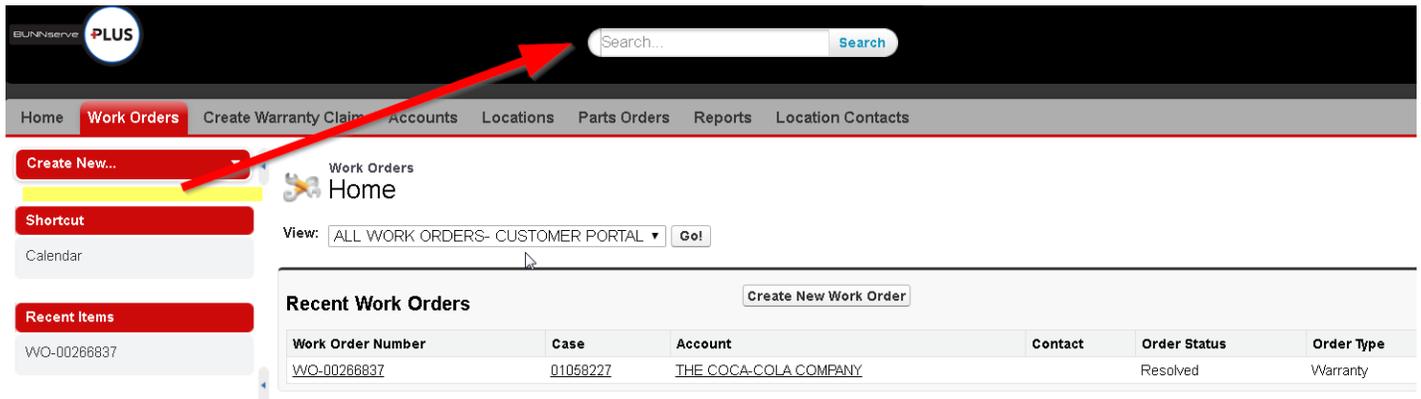


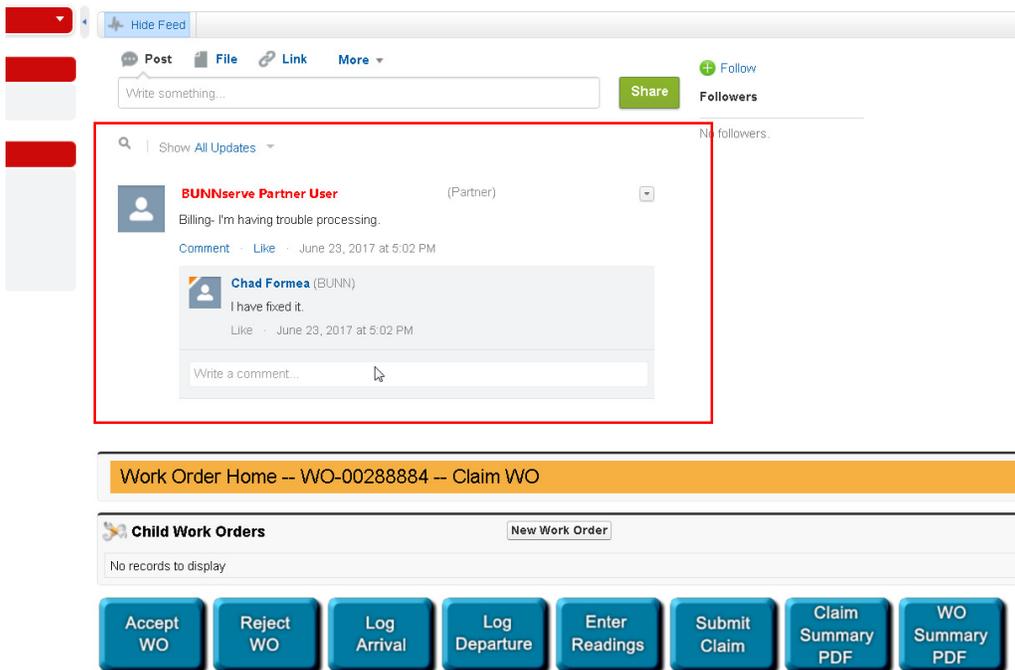
Addition of Chatter to the Partner Portal

Soon, when you log into BSP, you will see a couple of changes. First and foremost, you will notice that your search field has moved from the sidebar (on the left-hand side of the page) to the top of the page (see below).



This search field is now a “global search” option. This means that you can search for any piece of data that is on the work order in order to find a work order in your portal. Before, you could only find the work order by the work order number. Now you can search by location name, address, city, claim number, serial number, chatter, etc.

The other thing that you will notice is that Chatter is now enabled on work orders. There will be a chatter feed that is found at the top of the page above the blue buttons (see below)



This is the area where you will find communication specific to the work order that has been sent to you by a BUNN employee. When a BUNN person wants to communicate with your company regarding a specific work order, they will chatter you on the work order (using the @ mention functionality), which will post a message similar to the one above, and it will send you an email with a link to the work order so that you can respond. You are able to use chatter as well to send BUNN communication specifically about a work, but you will not be able to @mention BUNN employees directly.