

# How to Enroll into the Associate Course

## My Resources

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(Logged-in users only)

## Calendar

◀ March 2014 ▶

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## Welcome to the BUNN® Online Learning Center!

BUNN is proud to welcome you to the BUNN Online Learning Center using Moodle, a Learning Management System (LMS). The BUNN Online Learning Center will not only be our primary way of handling online resources, but also contain news pertaining to training and information about Live Courses. For more information regarding logging into and using the BUNN Online Learning Center review the Learner's Guide document.

If you are having problems logging into or using the BUNN Online Learning Center, please [Contact Us](#) or refer to the [Learning Guide](#) for support.

 [BUNN Glossary](#)

## Site news

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### BUNN Online Associate Course

by [Ken Haycraft](#) - Monday, 3 March 2014, 0

We are happy to announce a new BUNN Online Associate Certification course. Anyone interested, is an interactive course for coffee grinders. Phase 2, only available for

To participate in the BUNN Online Associate course, you only take a few moments to setup

Once you are logged into the site

To enter the BUNN Online Associate course [click here](#).

On the BUNN Learning Center welcome page, click on the [click here](#) link.

to learn about BUNN beverage equipment! The BUNN Online Associate Certification course is available to become certified. Phase 1, which is available to anyone interested, is an interactive course related to a wide variety of BUNN coffee brewers and grinders. Phase 2, only available for hands on technical training course.

To participate in the BUNN Online Associate course, you only take a few moments to setup your account on the site. User accounts are free and

Once you are logged into the site, you can enter the course and begin completing Phase 1.

## How to Enroll into the Associate Course

The screenshot shows a web interface for course enrollment. On the left is a 'Course Navigation' sidebar with links: 'Course Home', 'Before Starting...', 'Associate Certification - Phase 1', and 'Associate Certification - Phase 2'. The main area is titled 'Enrolment options' and contains a 'Self enrolment (Student)' section with the text 'No enrolment key required.' and an 'Enroll me' button. A blue callout box with a pointer to the button contains the text 'Click on the Enroll Me button.'

# How to Enroll into the Associate Course

My courses ▸ Associate Course

Your progress ?

## Course Navigation

- Course Home
- Before Starting...
- Associate Certification - Phase 1
- Associate Certification - Phase 2

## Help

- How to Navigate Course
- How to Complete Participation Agreement
- How to Complete Pre-Test
- How to Access a Module
- How to Complete Post-Test
- How to Complete Phase 1 Feedback
- How to Complete Phase 2 Enrollment Form
- FAQ

For questions, contact Conie Silva at:  
connie.silva@bunn.com  
(800) 737-8606 - Extension: 7886

## Technical Requirements Software

## Topic outline

### BUNN Associate Certification

This course is designed for Service Technicians who wish to learn about BUNN beverage equipment. The BUNN Associate Certification indicates that the Service Technician has met the minimum requirements established by the BUNN Corporation. The Associate Certification consists of a 2 phased process required to become a BUNN Associate Certified Service Technician. To begin you must first complete Phase 1, which consists of 9 online modules and a comprehensive exam.

Successful completion of Phase 1 does not indicate certification nor does it guarantee enrollment in Phase 2. However, you will become eligible to enroll in a Phase 2 hands-on training class. Upon completion of Phase 2, you will earn a certificate as a BUNN Associate Certified Service Technician.

### Before Starting...

#### How to Take Courses

First you must read the Participation Agreement. After you read the Participation Agreement you will need to complete the Pre-Test.

When you're ready, click on the link below to access the certification pre-test. You're only allowed 1 attempt to take the pre-test. There are 15 questions to be answered. Your grade does not affect your participation. The pre-test is used to measure the overall effectiveness of the course to improve future learning experiences.

After completing the pre-test, you will have access to 9 modules. Each module contains interactive learning elements and 1 or more challenges. Once you have viewed all 9 modules and completed the challenges you can take the Phase 1 comprehensive post-test. You are given infinite chances to pass the modules and the online test. If you score higher than 70% on the Phase 1 comprehensive test, you will be eligible to attend the Phase 2 hands-on training course by completing the enrollment form. You must first complete the pre-test questions before you are allowed to have access to the course. Once you have answered all the pre-test questions, the 9 modules will be made active for you to take.

Any questions before, during or after the online course can be directed to: [techtraining@bunn.com](mailto:techtraining@bunn.com)

Thank you and good luck!

- ? Participation Agreement
- Pre-Test

Not available until the activity **Participation Agreement** is marked complete.