

Pressure Too High Error Message

Model: AutoPOD™

Common Cause(s): incoming water pressure pushing or exceeding 90 psi or the weight and grind of the product

Troubleshooting: Check the incoming water pressure and check the weight and grind of the product.

Repair: Order preset pressure regulator assembly with fittings, (BUNN PN: 41847.1002), and install onto the .75 hose thread fitting located in the rear of the machine. The pressure regulator will be factory set at 50 psi. Brew a single cup of coffee to verify the "Pressure Too High" message has been eliminated during the brew cycle.

Prevention: N/A

Additional Notes: The sprayhead assembly and seal is monitored by a pressure switch which activates between 40-45 psi. Weight and grind of the product is also a restriction factor that can have an effect on the brewing pressure which can increase and activate the pressure switch during the brew cycle.

Sprayhead Seal Leaking During Brew without Pressure Too High Error Message

Model: AutoPOD™ and AutoPOD™ with Booster Pump

Common Cause(s): Sprayhead seal may have exceeded the recommended number of brews for seal replacement and now needs to be replaced

Troubleshooting: Follow sprayhead cleaning instruction in the manual. Ensure sprayhead seal is installed with the ridge facing up.

Repair: Replace sprayhead seal.

Prevention: Cleaning and preventive maintenance training.

Additional Notes: If leak still occurs after changing sprayhead seal, machine could have an alignment issue with the pod holder to the sprayhead assembly. This will require replacement of the entire ejector assembly. See Illustrated Parts catalog for replacement part number.

Water Dripping After the Brew Cycle is Complete

Model: AutoPOD™ and AutoPOD™ with Booster Pump

Common Cause(s): failure of the inlet solenoid (fill valve)

Troubleshooting: Adjust the appropriate "Air Time" menu that correlates to large and small switch that purges the brew tank at the end of the brew cycle. A second option or an addition too, adjust the "air pump power" menu which will adjust the air pressure for the brew cycle purge.

Repair: Make necessary adjustments.

Prevention: N/A

Additional Notes: New guide tube being developed to replace the original style stream guide tube to help eliminate the dripping after brew cycle is complete. Estimated implementation of new guide tube is August 09.

Heating Too Long Error Message

Model: AutoPOD™ and AutoPOD™ with Booster Pump

Common Cause(s): Heater relay on greater than 6 minutes.

Troubleshooting: Check for open element, limit thermostat and heater relay coil. If components check good, the main control has a triac on the board that supplies the output voltage to the tank elements. Check CBA.

Repair: Replace the faulty component(s).

Prevention: N/A

Additional Notes: N/A

Motor Obstruction Error Message

Model: AutoPOD™ and AutoPOD™ with Booster Pump

Common Cause(s): Motor current increased over .55 amp great than 3 seconds.

Troubleshooting: Check for defective index motor sensor which does not see a slot in the position disc and will over run the position slots and jam creating the error message. Another reason could be machine or ejector assembly damage due too negligence (dropping) of the equipment, the components or ejector linkage could be out of alignment which relates to increased restriction in the linkage assembly during the brew and pod eject process and will display the “Obstruction” error message.

Repair: Clean, repair, or replace the faulty component

Prevention: Be aware of the instruction on the outside of the original shipping carton. “Delicate Electrical Instrument- Handle With Great Care” and this side “Up” message.

Additional Notes: N/A

Replace Seal Message

Common Cause(s): Machine has exceeded the allowable brews and will display “Replace Seal” message.

Troubleshooting: N/A

Repair: Replace sprayhead seal and enter program and answer “Yes” to the “Seal Replaced” menu to reset brew count for next countdown.

Prevention: Perform recommended cleaning of the sprayhead and seal to keep it from prematurely wearing before warning “replace seal” message appears.

Additional Notes: N/A

Slow Brewing

Common Cause(s): too low incoming and fluctuating water pressure

Troubleshooting: Check the incoming water pressure.

Repair: Source new water supply to achieve recommended water pressure to the machine. If the location cannot support recommended water pressure then consider the AutoPOD™ with Booster Pump. This model is intended for low water pressure applications. Heavier and fine grind pods require more pressure to brew, if the pressure gets below 25-30 psi they will brew slower. The booster pump in this model will take the incoming water pressure to a high enough level to correct this issue. These pumps can create 50+ psi, but the pod will determine the actual brewing pressure (restriction).

Prevention: Be aware of the two AutoPOD™ models and their limitations due to incoming water pressure.

Additional Notes: N/A