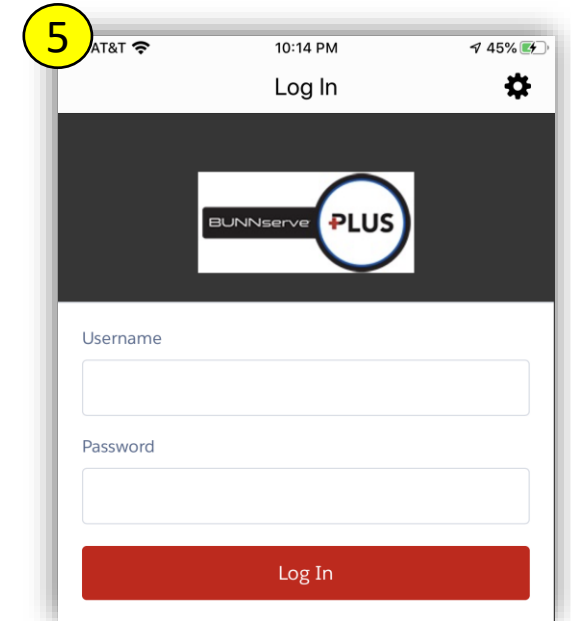
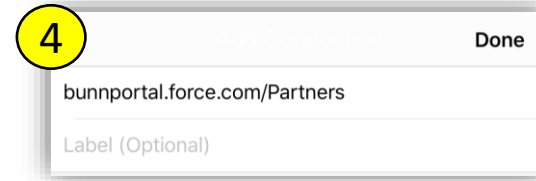
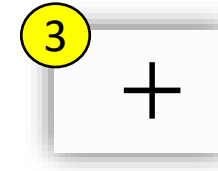
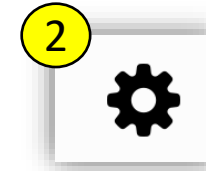


# BUNN Field Service App - First Login Instructions

1. Locate and install the Salesforce Field Service mobile app from your app store and tap the app icon to open it.
2. From the Log In screen, tap the gear icon in the top right.
3. Tap the + icon in the top right.
4. In the top field, enter `bunnportal.force.com/Partners` and then tap Done in the top right.  
*This field is case sensitive, so be sure to use the capital P on Partners.*
5. Enter your username (home office) and password, click Log In.



*Continued on next page....*

# First Login *(continued)*

5. If prompted for a Validation Code, call your office.
6. Click Allow.
7. If prompted, pick a 4-digit passcode.
8. If prompted, you may Enable Touch ID to allow quick access without passcode.

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### Verify Your Identity

You're trying to Log In to Salesforce. To make sure your Salesforce account is secure, we have to verify your identity.

Enter the verification code we emailed to ja\*\*\*\*\*@\*\*nn.com.

Verification Code

**Verify**

☒ Don't ask again  
Resend Code

4

### Allow Access?

Salesforce Field Service for iOS is asking to:

- Access your basic information
- Provide access to your data via the Web
- Access and manage your data
- Perform requests on your behalf at any time

Do you want to allow access for bill.mills@bunn.com.fslqa? (Not you?)

**Deny** **Allow**

5


### Create Passcode

For increased security, please create a passcode that you will use to access Salesforce when the session has timed out due to inactivity.

○ ○ ○ ○

6

### Touch ID



### Set up Touch ID

You can now unlock FieldServiceApp using Touch ID for extra security and convenience.

**Not Now** **Enable**